Profile

The Profile menu lets you review your account information and manage reminders for outstanding plan tasks.

How do I open my profile?

Select your initials at the top of the Sentinel Portal screen.

Can I change my password from my profile?

The Sentinel Portal uses passwordless sign-in, so there is no password to manage from your profile.

How do I manage reminders for outstanding tasks?

If you are responsible for plan tasks, you can choose when and how often you are reminded about outstanding tasks from your profile.

How do I update my name, email address, or MFA phone number?

Contact your Sentinel representative to make changes to your account information.

If you need to change the phone number used for multi-factor authentication (MFA), your Sentinel representative will reset the phone number in the portal's administrative tools. You can then enroll your new phone number the next time you sign in.