
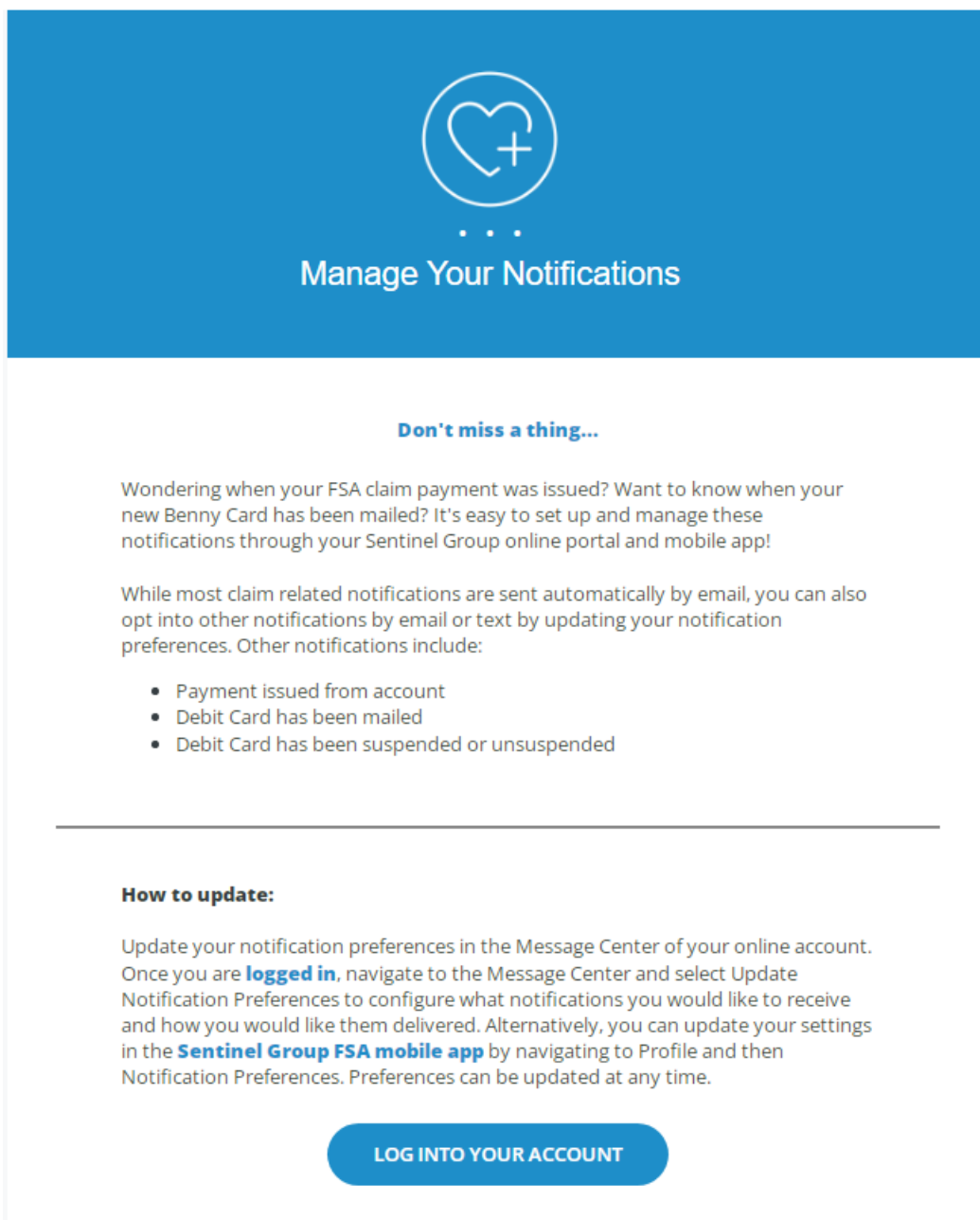


March 2023 FSA - Setting up notifications

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- Audience: FSA participants
- Topic: Setting up notifications
- Release date: March 19, 2023
- Access Email copy: [Setting up notifications FSA.msg](#) 

Preview:



The screenshot shows an email with a blue header containing a heart icon with a plus sign and the text "Manage Your Notifications". Below the header, the main content is white with a blue heading "Don't miss a thing...". The text explains that users can set up notifications for FSA claim payments and Benny Card mailings. It lists three notification types: payment issued, debit card mailed, and debit card suspended/unsuspended. A "How to update:" section provides instructions on how to manage these preferences in the online account or mobile app. At the bottom, there is a blue button that says "LOG INTO YOUR ACCOUNT".

Manage Your Notifications

Don't miss a thing...

Wondering when your FSA claim payment was issued? Want to know when your new Benny Card has been mailed? It's easy to set up and manage these notifications through your Sentinel Group online portal and mobile app!

While most claim related notifications are sent automatically by email, you can also opt into other notifications by email or text by updating your notification preferences. Other notifications include:

- Payment issued from account
- Debit Card has been mailed
- Debit Card has been suspended or unsuspended

How to update:

Update your notification preferences in the Message Center of your online account. Once you are **logged in**, navigate to the Message Center and select Update Notification Preferences to configure what notifications you would like to receive and how you would like them delivered. Alternatively, you can update your settings in the **Sentinel Group FSA mobile app** by navigating to Profile and then Notification Preferences. Preferences can be updated at any time.

LOG INTO YOUR ACCOUNT